

**SMU Italy Study Abroad Itinerary**  
**RELIGION AND DISPUTE RESOLUTION: MEDIATION SKILLS FOR CHURCH LEADERS**  
**June 20-26, 2010**

**Sunday**

Afternoon Check into Hotel Carolus (you are encouraged to arrive in Italy no later than Saturday, June 20, 2009, to avoid being jet-lagged at the start of class; make own arrangements for lodging for Saturday night).  
4:00-7:00 Orientation at Hotel Carolus.  
*Introduction: The Nature and Role of Conflict*  
*Conflict in the New Testament: Finding Renewal in Conflict*

**Monday**

8:30-10:15 *Artistic Rivalry and Revival: Conflict as an Impetus to Creativity in Italian Renaissance Art*  
*Understanding Your Own Style of Response to Conflict*  
10:15-10:30 Break  
10:30-12:00 *Your Personal Style Profile: Affirming Your Strengths and Managing Your Excesses*  
12:00-1:00 Lunch at Villa La Pietra  
1:00-3:00 Tour of Villa La Pietra  
3:00-3:15 Break  
3:15-4:30 *Interpersonal Peacemaking Skills: How to Be Effective When People Are Angry*  
4:30-4:45 Break  
4:45-5:30 *Interpersonal Peacemaking Skills: Negotiating Win-Win Solutions*

**Tuesday**

8:00-12:30 Lecture Tour – Baptistery, Duomo, Museo dell’Opera del Duomo, Museo del Bargello, Santa Croce  
1:00-2:00 Lunch at Villa La Pietra  
2:00-3:45 *Mediation Skills: Theoretical Introduction and Overview of the Process*  
3:45-4:00 Break  
4:00-5:30 *Mediation Skills: Getting People to the Table and Introduction Stage*

**Wednesday**

8:00-12:00 Lecture Tour – Piazza della Signoria, Palazzo Vecchio, Loggia dei Lanzi, Galleria degli Uffizi, Orsanmichele, Palazzo Davanzati, Santa Trinità  
12:30-1:30 Lunch at Villa La Pietra  
1:30-3:00 *Mediation Skills: Story-Telling Stage*  
3:00-3:15 Break  
3:15-4:45 *Mediation Skills: Problem-Solving Stage*  
4:45-5:00 Break  
5:00-5:30 *Mediation Skills: Problem-Solving and Healing Strategies*

**Thursday**

8:30-10:15 *Mediation Skills: Agreement Stage*  
10:15-10:30 Break  
10:30-12:00 *Mediation Skills: Neutralizing History*  
12:00-1:00 Lunch at Villa La Pietra  
1:00-2:30 *Mediation Skills: Mediating Multi-Party Disputes*  
2:30-2:45 Break  
2:45-4:15 *Dynamics of Congregational Conflict*  
4:15-4:30 Break  
4:30-5:30 *Family Systems Theory and Church Conflict*

**Friday**

8:30-10:00 *Mediating Congregational Conflict: Overview and Contracting Phase*  
10:00-10:15 Break  
10:15-12:00 *Mediating Congregational Conflict: Information Gathering and Education Phases*  
12:00-1:00 Lunch at Villa La Pietra  
1:00-2:45 *Mediating Congregational Conflict: Healing Phase*  
2:45-3:00 Break  
3:00-4:30 *Mediating Congregational Conflict: Problem-Solving and Closing Phases*

**Saturday**

8:30-12:30 Lecture Tour – Sant’ Apollonia, Galleria dell’ Accademia, SS. Annunziata, Museo di San Marco  
12:30-5:00 Free Time  
6:30-10:00 Excursion and Gala Dinner in Fiesole

**Sunday**

Departure Check out of Hotel Carolus